

# Maria's House of Grooming Fees

When you make an appointment, we block off that time and crate for your pet. When you do not give us notice we cannot fill that spot with another pet, and that results in lost wages. If you do not call and do not show, we will require nonrefundable prepayment for your next appointment.

There is a no-show fee required if an appointment is not called or not showed on. An appointment is considered a no show if an appointment is cancelled **after** appointment time or if the pet does not show up for the appointment. The no show fee is 50% of the booked service.

There is a late fee required if a client is more than 15 minutes late to an appointment. We may or may not be able to take the pet after 15 minutes. The late fee is \$12 per dog.

There is a daycare fee required if the client picks up later than 90 minutes after they are called and there is a similar after hours fee required if client picks up after closing.

There is an overnight fee if we cannot get a hold of the client and/or the pet is not picked up by closing time. If we fail to get a hold of the client within 24 hours, we will have to contact Animal Control/Local Authorities for pet abandonment.

There are matting fees if a pet is matted this is due to the extra wear and tear on the equipment as well as the extra time.

There are also special handling fees if a pet is not potty trained and needs more than one bath due to this, if the pet is aggressive, or if the pet requires more help/time due to special needs.

Date \_\_\_\_\_

Signature \_\_\_\_\_